



PATENT
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Art Unit: 2143
Klaus Hofrichter et al.) Examiner: Pwu, Jeffrey C.
Serial No.: 09/705,478)
Filed: November 2, 2000) **AMENDMENT AND RESPONSE TO
For: **REMOTE MANUAL,
MAINTENANCE, AND
DIAGNOSTIC SERVICES FOR
NETWORKED ELECTRONIC
DEVICES**) OFFICE ACTION MAILED ON
Customer No. 28960
162 North Wolfe Road
Sunnyvale CA 94806
(408) 530-9700**

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of September 25, 2006, please amend the subject application as follows:

AMENDMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 20 of this paper.